

## Communication Resources Northwest, LLC – Return Policy

*Last Updated: 27 March 2010*

Communication Resources Northwest, LLC will refund the total amount of the DVD, not including return shipping costs, providing the original shrink wrap seal has not been compromised in any manner whatsoever.

Return the uncompromised DVD to the return shipping address identified below. Once we have received the returned product, we will credit the original billing account.

Communication Resources Northwest, LLC welcomes your comments regarding this Return Policy. If you believe that Communication Resources has not adhered to this policy, please contact us by e-mail at [returns@communication-resources.com](mailto:returns@communication-resources.com) or via postal mail at the address provided below.

Communication Resources will use reasonable efforts to promptly determine and remedy the problem.

### **Return Shipping Address:**

Communication Resources Northwest, LLC  
194 164<sup>th</sup> Street SE  
Suite B-12, #255  
Mill Creek, WA 98012-6339

Attn: Distribution Manager